

The Integrated Management System (IMS) implemented by FLUIDOTRONICA (FT) places the quality of its operations at the top of its priorities as a tool that generates value and based on the principles of Quality, Research, Innovation and Development. For us Quality is sustained by a relationship of truth, loyalty, and dedication between the main agents in our industry and as a means of support for all activities, products, and services. Through the monitoring of the IMS, FT guarantees to the Customer a product / service designed according to standards, procedures, and norms, ethically correct, to obtain the best result in terms of purpose, with adequate levels of prices and service. The organization seeks continuously the improvement of its production and organizational processes, to reach new levels of quality and comply. In that context, this Policy is based on the following principles:

- To be clear about the Mission, Values and Vision
- To know the people we have in the team
- To be clear about the Data that must be monitored
- To be clear about the matters that have to be solved and by decision making
- To be clear about the processes and those responsible for them
- To be sure about the method of guaranteeing that we are doing what we must do.

*Fluidotronica's Management is committed to make its IMS Policy understandable and to ensure that it is implemented and maintained at all levels of the organization. With the implementation of the IMS Policy, Management intends to consolidate its image in the market. This process is only possible due to the strong motivation, commitment, and dedication of the entire team and by PASSION in everything you do.*